

Return Form

Customer Information	
Customer Name:	Date:
Order Number:	Phone:
Address:	

1. Return						
Return Code	Quantity Returned	Brand	Style	Colour	Size	Total Price
						\$.
						\$.
						\$.
TOTAL						\$.

Indicate the RETURN CODE (see below) and QUANTITY RETURNED in the space provided above.

For Customer Service, please call 1300 996 077.

Return Codes			
Fill in the reason code in the space indicated above on this form			
Fit	Quality	Service	Other
1 Size too small 2 Size too big 3 Too narrow 4 Too wide	5 Comfort not as expected 6 Faulty	7 Wrong item/colour shipped 8 Damaged in transit 9 Sizes mismatched	10 Leather/fabric/materials not as pictured or described 11 Colour not as pictured 12 Sole/heel not as pictured or described

I would like (please tick one):

- to reorder for an Exchange - fill out section 2 (we will contact you if extra payment is required)
- a refund in original method of payment

2. Reorder Form					
Brand	Style	Colour	Size	Quantity	Price Each
					\$.
					\$.
					\$.
TOTAL					\$.

Items must be returned unworn (unless found faulty), in original packaging and box.

Returning Goods
Please include this form with your return to: Reply Paid 84916 Shoe Superstore Returns Department Unit 9, 2 Windsor Road Northmead NSW 2152